

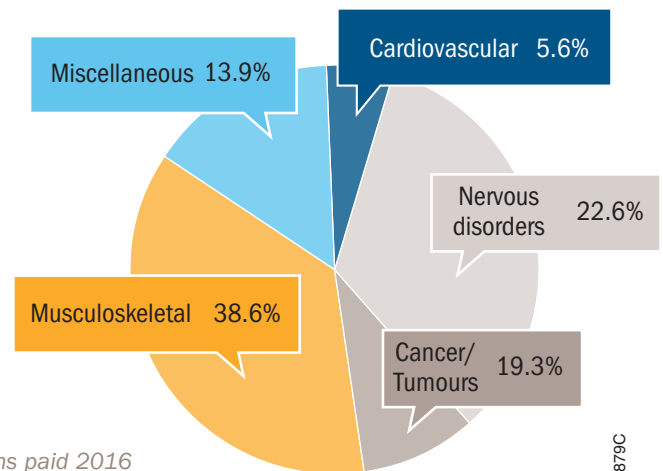


# A look at disability insurance claims

A disability insurance plan may provide comprehensive income replacement insurance protection. The following Canada Life™ claims statistics and examples clearly illustrate that a disability can strike anyone, regardless of age, gender or occupation. Are you and your family prepared if you become disabled and lose the ability to earn an income?

## Common causes of claims

More than three-quarters of active claims involve musculoskeletal injuries (such as fractures, falls, dislocations, sprains), nervous disorders (like depression and anxiety) and cancer. This chart shows the causes of disability insurance claims paid by Canada Life based on active claims in 2016.



Source: Canada Life disability insurance – based on all new claims paid 2016

## Our personal approach makes the difference

Through the experience and expertise of our claims specialists, Canada Life is committed to paying eligible claims quickly and accurately. Our claims specialists are dedicated to providing outstanding customer service, treating all clients with dignity and processing claims efficiently.

**Canada Life paid over \$40.3 million in individual disability insurance claims in 2016<sup>1</sup>**

<sup>1</sup> Canada Life Living Benefits Financial Management 2016.